

## Discover Energy Victoria Direct Marketing Policy

By providing us with your personal information you are providing us with your Explicit Informed Consent that we may contact you to tell you about products or services that we think may interest you.

We may send you marketing messages in a variety of ways, including by post, email, phone, SMS, and digital marketing including advertising via our websites, social media or third-party websites.

We may contact you in any of the above methods before you enter an agreement with us, during or after your agreement ends with us. It is important to note that ending your agreement with us does not withdraw your explicit informed consent for us to contact you for marketing purposes.

If you have a preferred method of contact, we will contact you in that way where possible.

You can opt out of our Direct Marketing campaigns by:

- opt out of Direct Marketing Contacts via Myaccount
- Complete a Do Not Contact Form at [discoverenergy.com.au/donotcontact](https://discoverenergy.com.au/donotcontact)
- Contact our customer experience team on live chat or phone 1300 946 898
- Or following the instructions on any marketing communications you receive from us to unsubscribe.